

Additional questions for service providers (including their subcontractors):

Questions about the provider's services and processing of personal data:

Please provide the following information:

- A description of the type of services that the provider delivers to the specific service.
 - o E.g. support, software, cloud storage, operation, etc.
- A description of the type of transfer in question.
 - o E.g. storage, delivery, compilation, data in transit, remote access, etc.
 - o Is all personal data transferred in the same way? If not, what personal data is covered by which transfers?
- A description of the employees' access to personal data that is processed in the service?
 - o E.g. is there remote access, limited access, access to servers, access via encryption key?.
 - o Is all personal data subject to the same access?
- A description of which encryption measures have been implemented to protect personal data, and who may have access to the encryption keys?
- In case that the personal data is transferred to the United States or employees in the United States have remote access:
 - o Do employees of the service provider have access to personal information in clear text? Have any measures been taken to prevent employees from the USA from having access to personal information in plain text (such as encryption or pseudonymization)?
- In case that the personal data is transferred to the United States or employees in the United States have remote access:
 - o How will the service function if the data is removed, or can the supplier adapt the service so that such transfer / remote access to personal information does not take place?

For companies established in the EU/EEA with a parent company in the USA:

- A description of the possibility for the parent company to gain access to personal data that the subsidiary company processes (technical possibility)
- A description of the possibility that the parent company may order the subsidiary company to disclose / provide access to personal data? (legal possibility)
- A description of the possibility that US authorities may order the subsidiary company to disclose / provide access to personal data? (legal possibility)